

JOB SPECIFICATION

Job Title: Cellphone Repair Technician

Division : Cell-Phone Repairs

Job Overview:

We are seeking a skilled and detail-oriented Cellphone Repair Technician to join our team. The ideal candidate will have a strong technical background, excellent problem-solving skills, and the ability to work independently. As a Cellphone Repair Technician, you will be responsible for diagnosing and repairing various models of smartphones, ensuring the highest quality of service for our customers.

Responsibilities:

Diagnose and repair hardware and software issues on a variety of smartphones.

Perform component-level repairs, including replacing screens, batteries, connectors, and other internal components.

Conduct thorough testing and quality checks to ensure the proper functioning of repaired devices.

Provide accurate and detailed estimates for repair costs and timeframes.

Keep up-to-date with the latest developments in cellphone technology and repair techniques.

Maintain a clean and organized work environment, including the proper handling of tools and equipment.

Interact with customers to gather information about device issues and explain repair options and costs.

Ensure compliance with all safety and environmental regulations in the repair process.

Keep accurate records of repairs, parts inventory, and customer information.

Collaborate with team members to share knowledge and best practices.

Qualifications:

High school diploma or equivalent; additional technical education is a plus.

Proven experience as a cellphone repair technician or a related field.

Strong understanding of cellphone hardware, operating systems, and software applications.

Excellent problem-solving and troubleshooting skills.

Familiarity with a variety of cellphone brands and models.

Ability to use specialized tools and equipment for cellphone repair.

Strong attention to detail and precision in repairing delicate components.

Effective communication skills with the ability to explain technical issues to non-technical customers.

Customer service-oriented with a professional demeanor.

Certifications such as CompTIA A+ or specific cellphone repair certifications are a plus.

Physical Requirements:

Manual dexterity and hand-eye coordination for intricate repair tasks.

Working Conditions:

Work in a repair shop environment with exposure to electronic components.

Flexible work hours may be required.

Remuneration:

Commission